



**International
Standard**

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**Information technology — User
interface component accessibility —**

**Part 31:
Accessibility of kiosks**

*Technologies de l'information — Accessibilité du composant
interface utilisateur —*

Partie 31: Accessibilité des kiosques

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ISO copyright office
CP 401 • Ch. de Blandonnet 8
CH-1214 Vernier, Geneva
Phone: +41 22 749 01 11
Email: copyright@iso.org
Website: www.iso.org

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Foreword

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This document was prepared by Joint Technical Committee ISO/IEC JTC 1, *Information technology*, Subcommittee SC 35, *User interfaces*.

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Introduction

As kiosks are widely used in public and private sectors such as airports, railroad stations, subway stations, restaurants, theatres etc., it is important to make kiosks more accessible to people with disabilities, older persons and people without disabilities.

This document describes requirements and recommendations on design, production, installation, manipulation and operation of the accessible kiosks. If kiosks are designed, implemented and operated as specified in this document, accessibility for users with various special needs can be ensured.

Kiosk manufacturers can produce accessible kiosks by referring to this document in the design, implementation and production of the accessible kiosks. Kiosk purchasing and procurement officers can refer to this document when they purchase kiosks that ensure easy and convenient use for a diverse range of customers. Kiosk installers and operators can improve satisfaction of various customers by providing accessibility to them by referring to this document.

Information technology — User interface component accessibility —

Part 31: Accessibility of kiosks

1 Scope

This document provides requirements and guidance for kiosk manufacturers, service providers and purchasers to ensure that kiosks can be used by a diverse range of users.

This document specifies requirements and recommendations for designing, manufacturing, installing, and operating kiosks to ensure accessibility across diverse users and varying physical and environmental conditions. The requirements and recommendations pertain to the presentation of information, operation and interaction with users on kiosks. They are applied to hardware, software and content of the kiosks, as well as their installation environment.

2 Normative references

There are no normative references in this document.

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